

Open Arms - Veterans & Families Counselling Eligibility³ at a Glance Matrix

Group	Individual	Son or daughter (up to 26)	Son or daughter (over 26)	Partner	Former partner ¹	Parent	Sibling
Current or former serving Australian Defence Force (ADF) members (permanent or reserve forces) who have or are:							
DVA Gold Card	✓	✓	✓	✓	✓	✗	✗
Pre Vietnam service (including World War II, Malaya, Korea)	✓	✓ See table footnote 2	✗ See table footnote 4	✓	✗	✗	✗
Vietnam War service	✓	✓	✓	✓	✓	✗	✗
Other operational service	✓	✓	✓	✓	✓	✗	✗
Peacekeeping service	✓	✓	✓	✓	✓	✗	✗
Hazardous service	✓	✓	✓	✓	✓	✗	✗
British Nuclear Test Defence service	✓	✓	✓	✓	✓	✗	✗
Border protection service	✓	✓	✓	✓	✓	✗	✗
Australian and overseas disaster zone service	✓	✓	✓	✓	✓	✗	✗
Submariner service	✓	✓	✓	✓	✓	✗	✗
Involvement in a service-related training accident resulting in serious injury to any person	✓	✓	✓	✓	✓	✗	✗
Medically discharged from the ADF	✓	✓	✓	✓	✓	✗	✗
Participation in the Veterans' Vocational Rehabilitation Scheme	✓	✓	✓	✓	✓	✗	✗
Died in service-related incidents (MRCA/SRCA)	N/A	✓	✓	✓	✓	✓	✓
Died by suicide or suspected suicide	N/A	✓	✓	✓	✓	✓	✓
DVA White Card for accepted service-related mental health conditions (may include Commonwealth or other allied veterans under reciprocal healthcare arrangements)	✓	✓	✓	✓	✓	✗	✗
DVA White Card (non-liability healthcare) for all mental health conditions (includes reservists and participants in the Defence Indigenous Development Program)	✓	✓	✓	✓	✓	✗	✗
Eligible to receive a reparation payment from the Defence Abuse Response Taskforce (DART) or Defence Force Ombudsman	✓	✓	✓	✓	✓	✓	✓
F-111 cohort through the SHOAMP scheme (Study of Health Outcomes in Aircraft Maintenance Personnel)	✓	✓	✓	✓	✓	✗	✗
Certain United Nations/Australian police approved personnel (listings available on the DVA intranet)	✓	✓	✓	✓	✓	✗	✗
War widow(er) (VEA definition)	✓	✓ See table footnote 2	✗	✗	✗	✗	✗

1 Former partners are eligible within five years of separation or while co-parenting a child under 18 years of age with a member listed above.

2 Sons and daughters in this category must be dependants as defined by s 92(1)(a)(i) of the VEA.

3 Open Arms takes a beneficial approach and ineligible people in immediate need of support will be provided a limited service.

4 Sons or daughters (of any age) of living Gold Card holders from any conflict/operation are eligible.

Key

Eligible for Open Arms services	✓
Not eligible	✗